



Utilit-e Connect R6.0 – New Functionality

General

- Added release identifier to login screen
- Phone Number search searches all phone number types home, business, fax, etc.
- Ability to sort on every column in Inquiry screens by clicking header
- Individual user grid settings, user changes column length in grid or removes grid not needed system saves those settings per user now
- Print Screen capabilities built into application
- Masking of personal data on all screens (security driven) SSN, License, Credit Card, & Bank Account Number – Policy driven option
- Inquiry screens open in full screen mode

Inquiry

- Account Search
 - Add route and sequence to SAD and location searches
 - Policy driven whether to show one record per search that is expandable or show all matching returns on first search
- Account At A Glance
 - Add security to each maintainable field
 - Alerts settings – More flexibility in what is displayed when dealing with Customer Messages, Customer Service Programs, & Cutoff/Disconnect Order alerts.
 - Pop up code word in a message box when screen loads
- Applicant/Address
 - Pass SSN into Applicant Search screen when run. Allow user to search on either name or SSN without needing to clear out the other fields
 - Allow ability to view customer messages through the Applicant Search screen if messages check box indicates customer messages tied to the applicant
- Customer Messages
 - Policy drive the default temporary message expiration date
 - New flags on screen for Alerts box on Account At a Glance
 - Ability to select specific Service tie for a Service Address or Location tied message.
- Customer Service Programs
 - Default the IVR Customer Service Program phone number from the primary applicant's home phone number
 - Policy drive home phone default for phone type CSP's
- Cycle Schedule
 - Add read date and maximum extension fields to schedule event box
- Delinquent History
 - Display inactive accounts past active history
 - Display Good/Bad credit based on inactive accounts past active history
- Extensions
 - Add validation preventing holiday and weekend dates from being selected as an extension expiration date
 - Policy drive whether extension void description is required upon void
 - Policy drive whether Extension Agreement button is visible
- Handheld Messages
 - Added Generation Date column to screen
- Location
 - Expand NAICS field

- Add security rights for route/sequence maintenance
- Add security rights for service address maintenance
- Policy drive whether Director District is maintainable
- Policy drive whether Other Tax Authority is maintainable
- Meter
 - All meter screens combined into one Meter screen
 - New Transaction History Tab on screen
 - Add AMR ID to register grid
- Payment Options
 - Policy driven whether cyclical flag defaults to checked on ACH tab
 - Policy drive how bank information is entered User Entered/From Dropdown
- Prebill
 - Print bill from the screen upon commit of a bill
- Services
 - Add area light contract number field
 - Add security rights for maintenance of each tab
 - Policy drive what service tabs are visible
 - Add security rights for rate and revenue code maintenance
 - Policy drive whether water node is displayed on screen
- Service Order History By Location
 - ***New Screen***
- Subsidiary Ledger
 - Add security function for hold flag
 - Create Transfer and Apply Tabs for displaying transfer and apply information on deposits
 - Apply option will now apply the deposit at any time not just upon Final billing
 - Quick Print option added to screen
- Summary of Charges & Maintenance
 - Policy drive # of months to display on screen
- Transformers
 - Screens combined into one
- Usage History
 - Add service dollars and location dollars to screen
 - Added # of months to print to Quick Print option on screen
 - Added KW Report policy driven whether to display option

Service Orders

- Default work date on all service orders to “today”
- Add validation to not allow holiday and weekend dates from being selected as a work date for a service order
- Ability to select between different mailing addresses associated with a read in order
- Auto selection of services within service orders
- Add button to select all eligible services at the location that is highlighted
- Auto create miscellaneous charges for deposits based on the Deposit Prediction screen results
- Create transfer deposit screen to allow the ability to create a deposit transfer adjustment within a read in service order
- Allow the ability to apply deposit records within a read in service order
- Create a transfer balance screen to allow the ability to transfer an amount from one account to another within a read in service order
- Add a required flag to service order options table to require a user to view a screen before the order can be finished

- Letter of Credit GSO for Inactive accounts base letter on accounts previous active history
- Added ability to run Account Open fields in service order initiation wizard
- Ability to conditionally suppress Subsidiary Ledger, Payment Option, Other Active Services, and Primary Other Services screens in service order wizards if no data for account to display
- Add functionality to reset print flag/information
- Allow user to void an associated force read out when voiding the read in within the same service order wizard
- Policies
 - Whether new auto fire check box is visible on service order screens
 - Location Phone Number default to home phone if available
 - Allow user to maintain remarks line #1
 - Require remarks to be added upon void of service order
 - Whether application for service option is available in Read In and New Location Read In wizard

New Graphical Locations Module

- Add all location information in graphical